

**JOINT WI-NENA/APCO  
CHAPTER MEETING MINUTES**  
April 12, 2006 – 10:00 a.m. Regular Meeting  
Stevens Point, WI

**Telecommunicator of the Year Awards were presented to:**

Ellen Filipenko, Outagamie County Sheriff's Department  
Vicki Libeck, Waukesha County Communications Center

**Telecommunicator Training provided by:**

JoAnne Hollmann, Sgt., Outagamie County Sheriff's Department

**Call to Order:** WI-NENA Chapter President, Al Blencoe at 10:00 a.m.

**Roll Call:** WI-NENA Board Members Present were Al Blencoe and Julie Cipra. APCO Board Members Present were Jay Loeffler, Connie Catterall, and Anne Sullivan.

**Members present – see attached:**

**Collaboration:**

Our goal is to conduct two joint meetings per year in an effort to foster collaboration between both organizations. This can be a great advantage to both groups in terms of shared resources, omitting duplication of effort, a more powerful legislative voice, increased training opportunities, peer networking, and reducing costs by combining such things such as the website and newsletter.

**Joint Newsletter:**

The first joint newsletter was recently posted to our website and sent in electronic format to WI-NENA and APCO chapter members. If you did not receive the newsletter, but would like to, please go to our website at <http://winena.org> and add your name and email address to our "Join WI-NENA's Mail List" section.

**Website:**

Members from both sides are involved and we are now cost sharing the expense. We are looking for a website domain name that represents both groups. If you have ideas or suggestions please contact a board member or email to: [WebMaster@winena.org](mailto:WebMaster@winena.org). Original WI-NENA and APCO links will be pointed to the new domain name so they can still access the site.

**Legislation:**

A committee of members from both organizations is now forming. We must determine goals, draft a plan, and find people interested in assisting on both the 911 and legislative side. If you would like to be a part of this contact a board member (contact information on the website). Preliminary goals are to develop "technology neutral" legislation that will address not only current issues such as wireless but VoIP and NG-E911 or "next generation" technologies. We need to address the sunset provision of the wireless legislation ASAP.

**TERT (Telecommunicator Emergency Response Taskforce):**

Connie Catterall of the WI State Patrol informed the group that a steering committee has been created from members of WI-NENA, WI-APCO and SEWCRSG (Southeast WI Communications Resource Support Group). They have chosen the North Carolina TERT plan to use as a model for our program. The primary goal of WI-TERT is to: "Provide a response network of trained and qualified Telecommunicators, who are available for rapid deployment, to assist Emergency Service Communications Centers in times of man made or natural disaster".

There will be many steps in developing WI-TERT for our state including the collection of data, training, and implementation of TERT teams. A database will be developed identifying specifics about each PSAP such as CAD type, 911 system, etc. An email distribution list has been started for those interested in participating in this initiative. To join, contact [connie.catterall@dot.state.wi.us](mailto:connie.catterall@dot.state.wi.us).

NENA and APCO have placed a call for volunteers to work on a national team to assist in developing a TERT program concept. Our group will observe the national efforts so we can parallel any standards that arise and updates will be brought to NENA and APCO chapter members.

**SIEC (Statewide Interoperability Executive Committee):**

Karen Carlson explained that about one year ago Governor Doyle created a SIEC for the State of Wisconsin. SIEC is a Federal initiative to address interoperable communication issues among federal, state, county, and municipal incident response agencies. SIEC is developing a statewide plan for interoperable communications which includes operations procedures, training, and evaluations for emergency response agencies including PSAP's.

SIEC is requesting WI-NENA and WI-APCO to participate in the development of training curriculum and certification of PSAP's for the plan. One piece often missing is how to bring the PSAP into the planning process and perhaps this can be addressed with involvement from both NENA and APCO. The SIEC also wanted to know if we would be interested in possibly setting up a Certification Process for Telecommunicators which was met with agreement from members present.

Committee member contacts and information for both TERT and SIEC will be posted soon on the website. You may also go to [www.siec.wi.gov](http://www.siec.wi.gov) which includes links to other sites such as OJA.

**Training and Education:**

Paul Logan will be posting state-wide training opportunities to the website on a regular basis. If you would like more information or have training dates to add to the list please contact Paul at [logan@co.dane.wi.us](mailto:logan@co.dane.wi.us). We are planning a joint WI-NENA/APCO one - two day dispatcher training event in January, 2007. Information will be sent as plans are finalized.

Training for the future. All agreed that interest in training is there but the issue is finding enough qualified trainers and the money to pay for it. We may need to consider including this in legislation to require PSAP's to provide a minimum level of training and accreditation. We need to place additional focus on training and promoting dispatchers as they are our future leaders.

**Promoting our industry:**

It is important to promote our people and industry. We need to make a concerted effort to promote understanding and pride in our profession. We currently have a section in the newsletter called "PSAP Spotlight" that focuses on the efforts of one PSAP. Some counties have a "Telecommunicator of the Month" award which they draw on for the annual "Telecommunicator of the Year" award.

We need more people to become involved and assist in various projects. You don't have to be a board member to join a committee. Taking responsibility for just one piece of the puzzle is a big help.

**Wireless 911 Grant Update:**

The WI PSC hopes to complete final rulings on grant appeals by the end of April and the order will be issued shortly thereafter. The PSC stated that if all of the appeals were approved it would add an additional .12 to the surcharge. First quarter payments should be released by the end of April. Clarification was received regarding the need for actual receipts or proof of payment. Invoices are not enough to receive reimbursement.

It was noted that this could be a hardship for PSAP's with receipts dating back to the grandfathered date of January 1, 1999. End of year budget ledger sheets used by auditors, accompanied by invoices, may be allowed as proof of payment.

Adjourned

*Julie M. Cipra*

Submitted by Julie Cipra, Secretary WI-NENA

## APCO/NEENA

## TRAINING

APRIL 12  
2006

	NAME	AGENCY
1	JAY LOEFFLER	LA CROSSE PUBLIC SAFETY COMM.
2	Bill McGlin	Shawano County Comm Center
3	Kathy Cross	Shawano County Comm Center
4	Carlene Blackwell	Outagamie Comm Center
5	Mary Schuelke	ousd
6	Sally Mickinson	Appleton Police Department
7	Vicki Libeck	Waukesha County Communications
8	Thomas Prochaska	Dane County PSCC
9	PAUL LOGAN	DANE County PSCC
10	PAUL WITTIDAMP	STATE EMS COMM
11	Alan Wiske	MARATHON Co Sheriff
12	Kate Beincke	AT&T Public Safety
13	Ellen Filipow	Outagamie Co.
14	Ann Medunny	Outagamie Co
15	Julie Cipra	Crawford County
16	Johann Hallmann	Outagamie County
17	Elizabeth Deyo	LaCrosse Public Safety
18	Kelly Zeng	Wood County
19	RICHARD TEMA	WAUKESHA CO
20	DONN MARTIN	GUNDACSEN LUTHERAN
21	Kaye Kumber	Waukesha Co Communications
22	Gino Messina	Waukesha Co Communications
23	Kelly Glenzer	Waukesha Co Comm.
24	Cyndi Gamman	Waukesha Co Comm.
25	Kim Miswald	Waukesha Co. Comm.
26	Becky Reetz	Waukesha Co. Comm.

	NAME	AGENCY
26	Nancy Hermke	LaCrosse Emerg Servs. PSC
27	Anne Sullivan	North Shore Disp
28	Deb Tyryster	State Patrol
29	Scott Goerwolot	Waukesha County Comm
30	Letton Krieg	UW-Madison PD
31	<del>Sherry S. Duce</del>	<del>Sun Prairie PD</del>
32	Julie Duffay	Washington Co SHF
33	April Skolinski	Washington " "
34	Kathy Evans	Menomonee Falls
35	Frank D. Benevento	Motorola Inc.
36	Connie Catterall	WI STATE PATROL
37	Al Blencoe	LaCrosse PSC
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40 AT TRAINING  
 26 AT MEETING.