

2010 WISCONSIN **TELECOMMUNICATOR OF THE YEAR AWARD**

Each year the Association of Public-Safety Officials International (APCO) and the Wisconsin Chapter of the National Emergency Number Association (WI-NENA) accepts nominations for a Telecommunicator of the Year award. This year is the 9th year we will be accepting nominations.

The following criteria will be used to select the Telecommunicator of the Year:

1. Demonstrates a positive attitude toward all aspects of the job.
2. Demonstrates a willingness to participate as a team player.
3. Demonstrates flexibility in task assignments and capabilities.
4. Demonstrates professionalism and pride in personal appearance, quality of workplace appearance and other factors that merit enhanced respect and esteem of co-workers, supervisors and others.
5. Actions which reflect the highest traditions of public safety service.
6. Innovative procedures suggested by the nominee, and implementation of these procedures, that enhance productivity, improve standards and demonstrate dedications to the field of public safety communications.
7. Demonstrates his or her knowledge of the profession.
8. Performance above and beyond the call of duty in a daily routine.
9. Held in high esteem by colleagues.
10. Demonstrates exceptional courage, foresight, alertness and skill in the performance of his or her profession.
11. Acts of valuable communications services, special faithfulness and perseverance.
12. Clarity and quality of voice communications via radio and telephone.

Co-workers, supervisors, police officers, community members, and others can nominate dispatchers for this award.

The deadline for nominations is March 19th, 2010. The winner will be notified by April 2, 2010, and the presentation will be made during the lunch break of the Success Communications Professional Dispatch training session being held on April 14, 2010 at the Holiday Inn in Stevens Point.